

CERTIFICATE OF WARRANTY

eDecks Fence Panels

WARRANTY PERIOD AND COVERAGE

The Warranty Period for the Product purchased from the Company is 10 years from the date of purchase. A replacement Product assumes the remaining warranty of the original Product from the date of replacement or repair, whichever is longer.

This Warranty covers any defects of the timber components that make up the fence panel under normal use during the Warranty Period. During this period, the Company will repair or replace, at no charge, components or parts of the fence panel that prove defective because of improper material or workmanship, under normal use and maintenance.

LIMITATIONS

This warranty does not apply in the event of;

- Damage caused by physical abuse, acts of god, burns, cuts, accidents, vandalism, negligence, or acts of war.
- Has not been installed in full accordance with installation guidelines available at the time of purchase or available any time thereof through our website.
- Has been abused and/or placed under abnormal residential or commercial applications.
- Damages by any animal - domestic or non-domestic.
- Has been used, modified or otherwise treated in a manner not intended by the manufacturer.
- A malfunction of a product not provided by the manufacturer with which eDecks products is used or combined.
- Normal wear and tear.
- Contact with unsuitable chemicals or spillages.
- Failure to properly maintain, protect or repair the product.
- Not using recommended stains or oils.
- Timber is a natural product and is subject to continual movement when exposed to atmospheric conditions. This may be evident with splits, shakes or warping. These are not considered to be a fault or defect.



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CONDITIONS OF OUR WARRANTY

- eDecks treated products must not be installed in direct contact with the ground or into the water.
- eDecks treated Fence Panels must be installed with either a concrete or pressure treated Gravel Board to isolate it from ground contact.
- eDecks Treated products must be retreated every year with a suitable timber preservative.
- Treated timber that is cut during assembly or any time afterwards, must be treated with eDecks end grain preserver in order to re-seal the timber and protect it from water ingress and fungal attack.
- You must retain your proof of purchase in order to claim on the above guarantee.
- These conditions do not affect your statutory rights.

To claim on this Warranty the original owner must submit their claim within 30 days of the problem becoming apparent along with this warranty certificate, the original purchase invoice, pictures of defective products and a detailed description to:

Warranty Claim - eDecks
1a Hook Road
Goole E. Yorkshire
DN14 5JB
0330 100 2530

This warranty shall be read and construed subject to any such statutory provisions. This warranty gives you specific legal rights, you may have other rights.

THIS LIMITED WARRANTY ("Warranty") is provided by eDecks.co.uk ("Company") to the original purchaser ("Purchaser") of the fence panels ("Product") sold by the Company.



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